



# Star Maintenance Agreement

Airstar Mechanical Service Inc.  
 P.O Box 17036 • Austin, Texas 78760  
 airstaraustin.com • Tx License # TACLA23973C  
 512-825-0981

## Benefits of the Program

**Priority Service.** As a Star partner, you are our priority! Home owners jump ahead of the line when they call. This applies to emergency calls.

**15% Discount:** You will receive a 15% discount off the bottom line on your invoice for being a Star customer.

**High Performance Tune-up:** Recommended by manufactures of Air Conditioning and Heating units. Regular maintenance on AC equipment can reduce breakdowns by as much as 95% and save electric energy.

## Cooling and Heating Service Benefits

1. Option 3 customers get two seasonal equipment inspections. ( Fall and Spring)
2. Special price on replacement of AC and Heating equipment if necessary.
3. Your Star Service Agreement can be transfer to your new home or to the buyer of the home you're selling. Manufacturer can void the warranty if the Air Conditioning unit is not service regularly.

We will call you to schedule your maintenance, so you don't have to worry about it.

Option 1	Option 2	Option 3
<b>\$14.95 per month!</b>	<b>\$16.95 per month!</b>	<b>\$19.95 per month!</b>
<input type="checkbox"/> Heating Only	<input type="checkbox"/> Cooling Only	<input type="checkbox"/> Heating & Cooling

### Customer Information:

Number of Units: \_\_\_\_\_

Name (Cardholder) \_\_\_\_\_

Date: \_\_\_\_\_

Address \_\_\_\_\_

Cell number: \_\_\_\_\_ Email \_\_\_\_\_

Please automatically debit my credit card:  Visa  MasterCard  Discover  Amex

Account #: \_\_\_\_\_

Expiration: \_\_\_\_ - \_\_\_\_

CVC: \_\_\_\_\_

I understand that the monthly fee will continue until a written notice of termination is received at the address above. **The contract is for one year.** (Please allow up to two weeks for termination processing.)

We propose to inspect and adjust each system component as described above 2 times per year. **If deficiencies are found, authorization will be requested before continuing and quotations submitted when necessary.** Service requested at other times will be performed on a time and material basis and will cost \$125.00/hr plus parts, applicable trip charges, and applicable sales tax. There is a \$180.00/hr charge plus parts, applicable trip charges, and applicable sales tax for all repairs supplied after normal business hours (After 5 PM weekdays or weekends).

**ADDITIONAL TERMS AND CONDITIONS**

1. Any alteration, additions, adjustments, or repairs made by others, unless authorized or agreed upon by this contractor, will be caused to terminate our obligation under this agreement.
2. Repairs necessitated by fire, flood, acts of God, abuse, or the improper equipment listed will be the sole responsibility of the owner and are not covered by this agreement.
3. This agreement does not cover any work or changes which might at some future date be required by government regulations, codes, or insurance company needs or requirements.
4. This agreement includes all control wiring between indoor and outdoor units and thermostats, and power wiring and controls within the units. External power wiring, circuit breakers, and disconnects supplying electrical service for the units are **NOT INCLUDED**.
5. While this agreement covers all functional components of the air conditioning system, it **DOES NOT** cover ductwork, structural supports, or other sheet metal components, which may deteriorate due to corrosion or rust.
6. **NEITHER PARTY** to this agreement shall hold the other responsible for any indirect or consequential damages of a commercial nature such as, but not limited to, loss of revenue or loss of use of any equipment or facilities.
7. The contractor's maximum liability based upon any claim or cause of action shall not exceed the yearly contract price of this agreement.
8. Payment for this agreement will be net upon signature. The contractor offering this agreement reserves the right to discontinue service at any time if payments have not been made as agreed.

**Signature :** \_\_\_\_\_

**Date:** \_\_\_\_\_

**NAME :** \_\_\_\_\_

**Title:** \_\_\_\_\_